

Quality Assurance Specialist

Want to make a positive and meaningful impact? Then come be a part of iN2L. We are an innovative leader in the world of technology for seniors and we are revolutionizing the experience of aging. iN2L's engagement systems have opened up possibilities for tens of thousands of residents in senior living communities across the country. Using the latest technologies, iN2L breaks down barriers and enables seniors, including those with memory loss, to share their world with caregivers and family members. A simple press of a button on our touch screens can launch hundreds of applications for recreation, social connection, memory care engagement and therapy programs.

We bring the world to seniors.

THE OPPORTUNITY:

Design, Conduct and Document the results of all product testing, user experience testing, and manage the details of all content and hardware related product testing. The QA Specialist will also analyze and document all testing results to certify functionality, integration and operability. Create test cases and test plans to analyze and evaluate windows, web, and mobile applications. Enable the organization to deliver products and content with a consistent and predictable high level of quality and reliability.

Responsibilities:

Conduct testing of all new software applications and content, including in-house development, 3rd party development, and partner applications.

Conduct product testing of all potential new hardware options including computers, peripherals and value add devices.

Conduct user experience testing of new features.

Develop and establish quality assurance measures and testing standards for new applications, products, and/or enhancements to existing applications.

Validate content including all page elements such as links, videos, images, layouts and tags.

Prepare and deliver reports, recommendations, or alternatives that address existing and potential trouble areas.

Ensure that final deliverables are free from editorial, formatting, and functional errors.

Make recommendations for improvements.

Communicate test progress, test results, and other relevant information to stakeholders and management.

Test any new software to ensure integration into company systems meets functional requirements, system compliance, and technical specifications.

Analyze test results in order to discover and report any defects, bugs, errors, configuration issues, and interoperability flaws.

Participate in developing, distributing, and coordinating in-depth end-user reviews for modified and new systems, applications and content.

Ideal Candidate:

You are passionate about technology

You're energetic and FUN!

Enjoyment from both teaching and learning from others

Capacity to thrive in a small, flexible and dynamic company while contributing to a high performance, low-stress culture.

Required Qualifications:

Must have at least two years experience in testing or quality assurance of software or other technical applications.

Familiarity with Development Practices like Unit Testing or Test---Driven

Experience with technical and performance testing methodologies.

Understanding of software development lifecycle.

Extensive practical knowledge in importing data for use in report software, spreadsheets, graphs, and flow charts.

Proven data analysis, data verification, and problem-solving abilities.

Experience with statistical reporting and analysis.

Excellent PC skills and technically fluent in MS Office applications.

Excellent written and oral communication skills.

Ability to communicate ideas in both technical and user-friendly language.

Strong analytical skills with keen attention to detail.

Knowledge of the senior care industry including customer needs and expectations.

Experience working in a team-oriented, collaborative environment.

We offer:

Competitive Salaries

Flexible schedules

Fun working environment

Fantastic team of people collaborating together

Virtual Reality Center

401k plan with company matching

Medical/Dental/Vision Benefits

The opportunity to make a positive and meaningful impact to improve our customer's lives.

"I go to work every day knowing that my efforts are going to make a meaningful difference in someone's life. I have the pleasure of working with a talented group of highly dedicated and self-motivated individuals who care deeply about the company and the people we serve." iN2L employee